International Business Machines Corporation

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January 28, 1981

Mr. R. W. O'Rear
Microsoft
10800 N. E. Eighth
Bellevue, WA 98004

Subject: Hardware/Software Problems

Ref: Letter by Bob O'Rear Dated January 19, 1981

Dear Mr. O'Rear:

We appreciate you keeping IBM informed of the varied software and hardware problems experienced during your testing process.

It is my understanding that the recommended software changes have been addressed and resolved by L. Eggebrecht and D. Bradley on their recent visit.

It is also my understanding that identified hardware problems have been corrected and Microsoft has been brought up to date on all H/W changes and the rationale for these changes.

It is my intention to have IBM Engineering work more closely with Microsoft to resolve issues on a more timely basis. Any recommendations to that end would be appreciated.

Philip D. Estridge

P. D. Estridge, Manager
Entry Level Small Systems
Department 2L1/223-2

PDE:LWF:mwe:8414-105

cc:	L. W. Flashinski	2L3/223-1	Boca Raton
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